



Marriott International, Inc.
Corporate Headquarters

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RECEIVED NOV 18 2002

November 11, 2002

Ms. Sandy Rios
CWA
1015 Fifteenth Street, N.W. Suite 1100
Washington, D.C. 20005

Dear Ms. Rios:

Thank you for your recent letter to Mr. Marriott regarding the availability of movies in Marriott Hotels, which you find objectionable. He has asked that I respond on his behalf.

We certainly understand and respect everyone's beliefs held on this subject, and we feel strongly that it is very much a personal matter. As a manager and franchiser of hotels that are owned by others, we must balance our desire to limit access to certain content with our business obligation to be competitive for our owners and franchisees. We continue to make it easy for guests to immediately block and eliminate all adult content, and we are presently in test to further lower the profile of this material in our guestrooms.

We share your concern and will continue to try and find a workable solution to this difficult problem. Thank you for taking the time to write about this matter which is important to us all.

Sincerely,

Line Kaloni
Corporate Hotel Liaison
MR. MARRIOTT'S OFFICE